

Sub-processors Authorized to Process EEA Personal Data for Edgio

Last Updated July 2023

The following third-parties are authorized sub-processors for the Services provided by Edgio pursuant to the applicable Master Services Agreement and Data Processing Addendum executed by and between Edgio and each applicable business customer. For purposes of clarification, not all sub-processors listed herein are used within all Services. For the avoidance of doubt, suppliers to Edgio responsible for the transit of communications through Edgio servers located in server colocation, peering and/or bandwidth connectivity providers around the world, where such providers have no access to such communications nor any data located on Edgio operated servers (i.e., “mere conduits”), shall not be considered sub-processors.

Sub-Processor	Sub-Processor Type	Sub-Processor Location
24i Unit Media, B.V.	Third-party SaaS, TV app and CMS provider that helps our B2B customers develop, deploy, and manage apps faster and more efficiently on all devices, screens, and platforms	Netherlands
Amazon Web Services, Inc.	Third-party infrastructure provider	United States
Bizible, Inc.	Third-party analytics provider used by Edgio for website analytics for the Edgio.com website	United States
Cleeng B.V.	Third-party subscriber management and subscriber retention management provider, including subscriber billing, tax management, customer care, and subscriber analytics	Netherlands
DealHub	Third-party provider used by Edgio for internal operations in automating quotes and collaboration with customers.	United States
Deutsche Telekom	Managed CDN partner	Germany
Digiflare USA Inc.	Platform for building, managing, and delivering mobile video applications	United States
Digital Convergence Technologies, Inc.	Third-party CMS provider	India
Distil Networks, Inc.	Bot mitigation services	United States
Google Analytics	Third-party analytics provider, used in relation to Edgio's website analytics for Edgio.com, for the purpose of analyzing site traffic, marketing impact, and other internal analytics functions	United States
HubSpot	Third-party provider used by Edgio for internal operations, customer maintenance, and other administrative functions.	United States
LiquidPixels, Inc.	Image customization software	United States
Microsoft Azure	Cloud storage and processing infrastructure	United States
Netacea	Third-party vendor to provide advanced BOT management services to Edgio.	United Kingdom



Sub-Processor	Sub-Processor Type	Sub-Processor Location
Neustar	Third-party vendor to provide DNS and DDOS services to Edgio.	United States
Oracle Corporation	ERP application	United States
Pardot	Website analytics for Edgio.com	United States
Phenix Real Time Solutions, Inc.	Third-party solution that offers real-time streaming	United States
Salesforce, Inc.	Third-party provider used by Edgio for internal operations, customer maintenance, and other administrative functions, including analytics on Edgio.com website	United States
ServiceNow, Inc.	Third-party software used in connection with support provided for Edgio products/services	United States
Shape Security, Inc.	Third-party provider used for bot mitigation services	United States
SignalFX, Inc.	Third-party software used by Edgio to monitor the infrastructure on the Uplynk platform for analytics and support purposes	United States
Slack Technologies, Inc.	Third-party platform for internal employee and contractor used for communication and collaboration	United States
Splunk, Inc.	Third-party software used by Edgio as a centralized log management system	United States
Telia Company	Managed CDN partner	Sweden
Twilio, Inc.	Third-party cloud communications Infrastructure as a Service (IaaS) company.	United States

